

Privacy Policy for Sander Improvement Software AB

Our privacy policy explains what information we collect when you use our services, as well as ways we might use or share it. We're only describing our own practices – this policy doesn't apply to third parties we don't own or control.

Sander Improvement Software AB is a Swedish techcomm consulting company based in Sweden.

When we reference "our services", we mean the Kaizen Plugin and any other software, websites, applications, and services that we provide, regardless of how you access or use them, including through mobile devices.

Information we collect

We collect info in three main ways:

- You provide some of it directly.
- We record some of it automatically.
- We receive some of it from third parties.

How we collect information

We automatically collect some info about how you interact with and our services, as well as the device and software you use to do so.

How we use and share information

We use and share your info in accordance with the legal bases to help us provide, operate, improve, understand, customize, support and market the our services.

Legal basis

We use and share your information to provide the services under the terms, with your consent, in your and our legitimate interests (such as safety and security, and providing a tailored service), and for other legal reasons.

We rely on a number of legal bases to collect, use, share, and otherwise process the info we have about you for the purposes described in this policy. These legal bases include:

- as is necessary to perform the terms of use and to provide our services;
- where you have consented to the processing, which you may revoke at any time;
- for Sander Improvement Software AB to comply with a legal obligation, a court order, or to exercise and defend legal claims;
- occasionally to protect your vital interests, or those of others;
- where necessary in the public interest; and
- where necessary for the purposes of Sander Improvement Software's or a third party's legitimate interests, such as those of visitors, users or partners.

Using information

We use the info we collect (both individually and in combination with other info collected under this

policy) to help us operate our business, provide and improve our products and services, communicate with you, and advertise effectively. The particular ways we use your info often depend on how you choose to use our services.

Sharing information

We don't share info that directly identifies you (such as your email or home address) with independent third parties without your knowledge except as described in this policy (like to enforce the Terms of Use, secure our services, or if we're required to do so by law).

Third-party websites and services

We work with third parties to make your experience better, but our policy doesn't and can't apply to entities we don't own, control, or instruct. We're unable to guarantee that independent third parties adhere to the same practices as us, so please be sure to read their policies and terms before sharing info with them.

Your choices and controls

You have choices regarding your use of our services and the ways we process info. Since you can interact with us in many different ways, the particular controls available to you often depend on the nature of our relationship.

Security

We're committed to securing player info, but can't guarantee the security of any data we collect from you. By choosing to share info with us (or anybody else online these days), you're acknowledging this risk.

Updates and Revisions

We'll make changes to this policy over time to keep you better informed about how we handle your information.

GDPR

Under the General Data Protection Regulation (Regulation EU 2016/679), if you are an individual protected by the GDPR you may have certain rights. To request information about or avail yourself of those rights, please send an email to mattias@improvementsoft.com. In the email please describe, with specificity, the GDPR right you are requesting assistance with. Please note additional information may be requested prior to initiation of a request and that Sander Improvement Software AB reserves the right to charge a fee with respect to certain requests.

Contact us

If you have any questions about this policy or our privacy practices, please send them to us via email at mattias@improvementsoft.com or via postal mail at the appropriate address listed below.

Address

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c/o Mattias Sander

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